

Rules and Regulations for Visiting the Royal Garden of Light at the Museum of King Jan III's Palace at Wilanów

The Royal Garden of Light is a temporary outdoor exhibition at the Museum of King Jan III's Palace at Wilanów; it consists of sections entitled: 'The Upper Terrace', 'The Lower Terrace', 'The North Landscape Park', 'The Foreground – Upper Axis', 'The Foreground – Moat', 'The South Landscape Park by the Orangery', 'The Main Courtyard', 'The Rose Garden' and 'The Exit', hereinafter collectively referred to as the 'Royal Garden of Light', located in the historic gardens of Wilanów. The Exhibition (hereinafter 'The Exhibition') is open from 18 October 2025 to 28 February 2026. You are requested on behalf of the Museum to follow the rules to ensure the pleasure and safety of your visit.

ADMISSION TERMS AND FEES

1. The Exhibition is open from 18 October 2025 to 28 February 2026.

Opening times:

- 18 October 2025 – 31 October 2025: 5.00 p.m.-9.00 p.m. (entry until 8.30 p.m.),
- 2 November 2025 – 26 January 2026: 4.00 p.m.-9.00 p.m.(entry until 8.30 p.m.),
- 27 January 2026 – 28 February 2026: 5.00 p.m.-9.00 p.m. (entry until 8.30 p.m.),
- on 1 November, 24 and 31 December 2025, the Exhibition is closed.

2. The Exhibition may be closed due to sudden changes of weather conditions (e.g. strong gusts of wind, heavy rain or snow, icy conditions). Such decision will be communicated on the Museum's website: www.wilanow-palac.pl, and on social media. In the event of a sudden deterioration of the weather conditions, visitors should follow the instructions of the security staff, including the order to immediately leave the Museum premises.

3. The Exhibition may be closed under a decision of the Council of Ministers of the Republic of Poland caused by force majeure, in connection with restrictions applicable in the territory of the Republic of Poland.

4. Visitors to the Exhibition are required to purchase an admission ticket. On Fridays, Saturdays and Sundays, and also: 10-11 November, 6 and 25-30 December 2025, 1-7 January, 19-30 January, 14 February 2026, ticket prices are higher due to the multimedia shows (mappings) taking place then. The times of the multimedia shows (mappings) are always provided on the Museum website and on social media.

5. Ticket prices:

- Monday-Thursday: PLN 35 - regular ticket, PLN 25 - reduced ticket,
- Friday-Sunday: PLN 55 - regular ticket, PLN 35 - reduced ticket,
- Children up to and including 6 years of age: free admission (no ticket),
- 10-11 November, 6 and 25-30 December 2025, 1-7 January, 19-30 January, 14 February 2026: PLN 55 - regular ticket, PLN 35 - reduced ticket,

6. A list of entitlements to discounts on the purchase of a ticket is contained in Article 10(3a) of the Museum Act of 21 November 1996 (consolidated text: Journal of Laws of 2022, item 385).
7. Groups from children's homes, social welfare centres, care facilities and socio-therapeutic day centres can purchase a special one-zloty ticket per person. To receive a one-zloty ticket, please send a message to: dop@muzeum-wilanow.pl, one day before the planned visit at the latest.
8. The one-zloty tickets can be paid for and collected at the ticket office from 9.00 a.m. to 3 p.m., on presentation of a proof of entitlement to the concession at the time of purchase.
9. The Royal Garden of Light is a temporary exhibition that cannot be accessed as part of the "Museum for One Zloty" campaign, with the Warsaw Pass, the Pole's Card or the Large Family Card.
10. Tickets for the Exhibition can be purchased:
 - online on the website: <https://wilanow-palac.pl/>
 - at the ticket office in the foreground of the Wilanów Palace: daily from 9.00 a.m. to 15.00 p.m.,
 - at the ticket machines in the foreground of the Wilanów Palace: every day during the Royal Garden of Light's admission hours, i.e. in October 2025 and from 27 January to 28 February 2026 from 5.00 p.m. to 8.30 p.m. and from 2 November 2025 to 26 January 2026 from 4 p.m. to 8.30 p.m. [payment by card only].
11. For tickets purchased online please present a print-out of the original PDF file or the PDF file on a mobile device at maximum screen brightness. Presentation of a ticket in any other form does not entitle the holder to access the Exhibition area.
12. An invoice for the ticket can be obtained only when it was purchased online and at the ticket office during its opening hours. No invoice will be issued for tickets purchased from ticket machines.
13. Tickets are only valid for the date and time for which they have been issued.
14. One ticket entitles the visitor to a single entry. Once the visitor has left the exhibition, the ticket becomes invalid and cannot be used again.
15. Purchased tickets are not refundable or exchangeable subject to section 15.
16. Purchased tickets can be refunded only if the exhibition is closed on the day the ticket is valid. In such a case, in order to receive a refund, please send an e-mail to: dop@muzeum-wilanow.pl.
17. There are ticket sales limits for the Royal Garden of Light (3,000 tickets for each hour, i.e. 5.00 p.m.-6.00 p.m., 8.00 p.m.-7.00 p.m., etc.).
18. Parking spaces are located at 4, Stanisława Kostki Potockiego Street; entrance from the junction with Vogla Street. The charge should be paid at the parking meter rate.

PHOTOGRAPHY AND FILMING

1. During the Exhibition, photography and filming is allowed for private purpose only, provided that it does not interfere with the tourist flow, disturb visitors and damage plants, garden monuments and park facilities or cause harm to other visitors (physical or in connection with the protection of personal rights). There is no need to notify the Museum about photography or filming.
2. Photography with a tripod is permitted, but special care must be taken to ensure that this does not cause danger or reduce the comfort of the visit to the exhibition area for other visitors.

3. The use of drones, paragliders and other flying devices over the Museum grounds is prohibited.
4. Taking photographs and making films for commercial purposes is allowed only with the prior written consent of the Museum director.
5. Photography and filming of elements of the security systems is prohibited.
6. The Museum shall not be liable for any infringement of the personal rights of visitors or damage caused to them by third parties due to taking photographs and making films.

PRESENCE OF CHILDREN

1. Children under the age of 7 may access the Exhibition only when accompanied by an adult.
2. The behaviour of minors is the legal responsibility of their guardians.

PRESENCE OF ANIMALS

1. For reasons of safety for visitors, the protection of monuments and flora and fauna, no pets other than a guide dog for the visually impaired and a guard dog responding to an attack of illness or other medical emergencies, and specially marked, in accordance with the Vocational and Social Rehabilitation Act of 27 August 1997 – shall be forbidden to enter the Exhibition area and the entire park, out of concern for the safety of all visitors and the monuments.
2. Capturing, scaring and feeding animals living in the wild in the park is prohibited.

SECURITY

1. For the safety of visitors, no running, bicycles (including children's bicycles) are allowed in the Exhibition area; they cannot be brought to this area of the Museum either. Skateboards, scooters, roller blades, sledges, etc. are forbidden.
2. Several items of decoration have been made available in the Exhibition area, which you can enter to have your photo taken in them: Main Courtyard – Solar-Lunar Frame, Royal Regalia, Peace Treaty, War Arms; Upper Terrace – Observatory, Chronos Clock; South Landscape Park by the Orangery – Labyrinth.
3. It is forbidden to climb decorations that are fenced off with barriers, or to move them.
4. Touching electrical equipment, cables, wires or parts that power the decorations is forbidden.
5. On days with unfavourable weather conditions (e.g. glaze, heavy snowfall), special care should be taken.
6. The Exhibition is constantly monitored by security personnel, cameras and security systems.
7. Visitor are reminded that the Exhibition is held on public land. **Consumption of alcoholic beverages, smoking of tobacco products and electronic cigarettes**, as well as **possession, use or being under the influence of intoxicants, psychotropic substances and use of odorous substances that can be a nuisance to the surroundings** are **strictly forbidden** in the area. Persons disturbing the peace and order and failing to comply with these rules and regulations, including the provisions of section 7, may be barred from visiting the Exhibition without reimbursement of the admission fees.
8. Pursuant to their powers under the Protection of Persons and Property Act of 22 August 1997 (consolidated text: Journal of Laws of 2025, item 532), qualified security guards have the right to intervene and require persons who do not observe these rules and regulations to leave the museum premises. Persons removed from the Museum premises are not entitled

to any claims in this respect.

9. Persons entering the Museum and their luggage may be subjected to checks, also with the use of electronic devices to detect hazardous materials and objects, as well as to personal checks.
10. Those who refuse to be inspected will not be allowed into the Museum.
11. Visitors to the Exhibition are kindly requested to follow the instructions and orders of the Museum staff.

Thank you for adhering to the rules and regulations and enjoy your visit to the Royal Garden of Light!

Director of the Museum of King Jan III's Palace at
Wilanów